

Perks and discounts



Q&A

- 1. How can I get the new laminated ID card?**
If you're retiring soon, you'll get your ID card within 2 months of your retirement date.
- 2. Does the new card replace our Desjardins group insurance card?**
The new card doesn't replace the Desjardins group insurance card issued by Desjardins Financial Security. You need to keep your group insurance card if you're still covered under the group plan.
- 3. What does the new card get me?**
Desjardins Group has negotiated a number of special perks and discounts with merchants and partners for you.
- 4. Where can I find a list of these perks and discounts?**
You can find the full list at www.rcd-dgp.com under the **Retirees** tab.
- 5. Will the list of perks and discounts be updated?**
Yes, we recommend that you consult this list regularly, as it is constantly evolving.
- 6. A retailer or partner wouldn't give me the retiree rate. What should I do?**
Contact Desjardins Retirees Office at retireesoffice@desjardins.com or 514 288-4087 or 1-888-884-8248 for assistance. They should be able to help.
- 7. When making online purchases, how do I prove that I'm a Desjardins retiree?**
Consult the well-defined partner purchase process. Some merchants and partners will ask you to send them a photo of your ID card, while for others you'll just need to use the promotional code indicated in the procedure to take advantage of the online offer.
- 8. Can spouses still get perks after a Desjardins retiree dies?**
No. Perks are for Desjardins retirees only.
- 9. Does the card have an expiry date?**
No. The card has no expiry date.
- 10. I lost my card, what should I do?**
Contact Desjardins Retirees Office at retireesoffice@desjardins.com or 514 288-4087 or 1-888-884-8248 for assistance. It may take 2 months or more to get a new card.
- 11. Didn't find the information you were looking for in this Q&A or in the partner purchase procedures?**

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